Business Continuity Plan:

Pyramid Funds Corporation and Albany Pyramid Agency maintains a business continuity plan designed to respond reasonably and effectively to events of varying scope. Plans define critical functions, staff assignments, alternate work locations, resource requirements, vital records and assets related to restoring business operations with minimal impact. Plans are reviewed and maintained on an ongoing basis to ensure that documented information is current and recovery strategies support our operations.

Pyramid Funds Corporation has the primary responsibility for establishing and maintaining our business relationships with our customers. However, the maintenance of customer accounts, access to customer accounts, and the delivery of funds and securities is also available directly through the mutual fund or insurance companies. In the event of a disruption, customer communications can be done in writing directly to the company or by calling the company; phone numbers and addresses are on quarterly investment statements. This information can also be obtained from our web site, www.pyramidfunds.com, under the public link section.

Customers can also obtain an updated summary by requesting a written copy by mail by calling 518-459-1671.